



The **MOE Service Excellence Award (MSEA)** is a MOE-wide Award to encourage all MOE staff to continually and consistently serve both internal and external customers with excellent service.

- **CARE (Courtesy, Accessibility, Responsiveness and Effectiveness)** and
- the 3 key Service Principles
  - **People Centricity,**
  - **Mutual Courtesy and Respect and**
  - **Shared Responsibility for the Public Good**

MSEA is a platform to recognise deserving MOE staff who at the same time also inspire their colleagues to provide people-focused solutions.

- **Ms Lim Poh Chin Winner of MSEA 2014**
- **Mr Francis Chia Winner of MSEA 2015**
- **Mr Tan Cheng Siong Winner of MSEA 2016**